

Cancellation Policy

We kindly ask that you provide us with **at least <u>24 hours' notice</u>** of cancellation for your appointment. <u>Appointments cancelled in under 24 hours will result in a <u>50% charge of the service</u> you booked, which can be applied to your next appointment booked within 2 weeks. Same Day Cancellations and No Shows will be a 100% charge of services.</u>

As a courtesy, we offer text message and email confirmations for your appointments which come 2-5 days before your scheduled appointment. Without enough notice, we miss the opportunity to fill that appointment time, and clients on our waiting list miss out on a service.

It is our main goal to provide you with exceptional service. We thank you for understanding, and for your continued business.

All credit cards are stored on a secure file